

Provider *News*

MARCH
2017

Tips and tools

We want to help make your job caring for our members easier. Watch this section for tips and tools.

Use member ID cards to determine coverage

Security Health Plan has extended a helpful feature to all member ID cards to make finding your Security Health Plan patients' specific benefits easier.

The front side of each ID card includes the name of the specific plan on which the member is enrolled.

SecurityHealth PlanSM

Medicare Advantage

Medical Card

Spirit RX (HMO-POS)

Subscriber #: [REDACTED]

Member: John A Doe

DOB: [REDACTED]

Effective Date: [REDACTED]

Member Customer Service: 1-877-998-0998

For Hearing Impaired: TTY 711

24-hour Nurse Line: 1-800-549-3174

Date Issued: 01/04/2017

Patients turning 65? Medicare seminars here to help

Health coverage is a whole new ball game once you turn 65. That's why Security Health Plan hosts free, no-obligation educational seminars across Wisconsin to help people newly eligible for Medicare understand their coverage options.

If you have patients who might benefit from guidance on their Medicare coverage options, we're happy to serve as a resource. They can view and register for upcoming Medicare seminars, or schedule a personal consultation at one of our Answer Centers here:

www.securityhealth.org/seminar

Provider News archive just a click away

You can view current and past issues of Provider News online at www.securityhealth.org/providers/notices-and-information. Scroll down to read our most recent issue, or click "View archive" to reference past issues.

Medical policies and criteria: new, updated and reviewed

As Security Health Plan reviews and develops clinical criteria on Medical and Interpretation Policies, we ask providers with particular professional knowledge or clinical expertise on certain subjects for their input and opinions.

Requests from providers must be documented on the **Provider Input Form**. Please download the form from www.securityhealth.org/sitecore/content/Home/provider-manual/shared-content/provider-rights-and-responsibilities/medical-polices.

Then, email the completed form to shp.health.services@securityhealth.org.

We appreciate your input.

To receive payment, providers must meet all policy criteria outlined for the specific service provided. Please review the below list of medical policies and request a copy of the policies for any procedures you perform in your office.

Newly developed policies:

- Medtronic IN.PACT Admiral Paclitaxel-coated PTA Balloon, effective 2/1/17
- Cryoablation, effective 2/1/17
- Gastric Pacing and Gastric Electrical Stimulation, effective 2/1/17
- Ivor Lewis Procedure, effective 2/1/17
- Implantable Hormone Pellet Replacement Therapy, effective 2/1/17
- Urinary Incontinence, effective 2/1/17
- Migraine and Cluster Headache: Nonsurgical Management, effective 2/1/17
- Hyperbaric Oxygen Therapy, effective 1/1/17
- Tilt Table Testing, effective 1/1/17
- Core Decompression for AVN, effective 1/1/17

Existing policies with new medical criteria:

- Back Surgical Procedures for all Spinal Levels, Inpatient and Outpatient Settings
- Back Surgical Procedure: Vertebroplasty, Inpatient and Outpatient Settings
- Breast Reconstruction, Post-Mastectomy
- Maze
- Abdominoplasty; Panniculectomy
- Botulinum Toxin Injections
- Infuse Bone Graft (Bmp-2) Procedure
- Lipectomy or Suction-Assisted Lipectomy
- Wearable Hearing Aids

Annual policies for the months of January and February 2017: (Reviewed, with no changes made to medical criteria.)

- Abnormal Vascular Lesion Removal
- Ambulance: Land and Air Transportation
- Fecal Microbiota Transplantation (FMT)
- Pancreas Transplant Alone (PTA) and Autologous Islet Cell Transplants
- Private Duty Nursing in the Home Setting
- Refractive Eye Surgery
- Cosmetic Surgery/Treatments, Policy
- Contact Lenses and Other Eyewear

Learn more

If you would like to make a Medical Interpretation Policy request, please contact the Health Services Department Administrative Secretary at 715-221-9640 or shp.health.services@securityhealth.org. The Health Services Department Administrative Secretary can also direct you to the appropriate CMS web site(s) if you would like a copy of the Medicare criteria used for a **Medicare Advantage coverage determination**.

Copies of the Wisconsin Medicaid program policy used for a **BadgerCare Plus coverage determination** can be obtained from the Wisconsin Medicaid program. The BadgerCare Plus contract does not allow Security Health Plan to distribute the policy.

Reminders



Prior authorization for commercial plans

Site-of-service office and outpatient-based procedures (for P2, P3 and R2 indicators) require prior authorization by Security Health Plan to ensure coverage. An Ambulatory Surgery Center-coded procedure performed in an outpatient setting does not require prior authorization.

Be sure you're up-to-date with 2017 prior authorization requirements: Locate specific prior authorization requirements on our website at www.securityhealth.org/priorauthorizations. Or, call our Provider Assistance Line at 1-800-548-1224.



Help patients find you

- Has your practice relocated?
- Is your practice accepting new patients?
- Has your facility changed its business name?
- Has your practice experienced staffing changes?

Help our members find you by keeping information about your practice current with Security Health Plan.

Security Health Plan's online provider directory is the primary provider search tool we offer our members. Members use the "Find a Doctor" directory to search for providers who can fill their specific care needs, whether they're

looking for a primary care provider who sees children, a specialist with privileges at a specific hospital, or an affiliated nursing home near their aging parents.

To help members find you, go to www.securityhealth.org and click on "Find a Doctor" at the top of the page. Whether you're a provider, a practice or a facility, please review the directory information for accuracy.

Be sure to contact us right away with any needed updates: You can report a change to Provider Relations staff at 715-221-9640, fax changes to us at 715-221-9699 or email us at shpprd@securityhealth.org.

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for working with us.



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Provider News: Security Health Plan's *Provider News* is intended to keep providers in our network current with the latest developments in employer group and direct pay, Medicare, Medicaid and other managed care programs. You can view an electronic version of the newsletter at www.securityhealth.org/providernews. If you would like to suggest a topic for a future issue, please contact Natalie Ridder, editor, at 715-221-9722.