

Security Health Plan Musculoskeletal Provider Orientation Invitation

As part of Security Health Plan's efforts to provide its members with access to high-quality, cost-effective care, it has selected eviCore healthcare to provide a utilization management program for **Musculoskeletal Services (Spine Surgery/Joint Surgery/Interventional Pain)**. The program will take effect for dates of service beginning **May 1, 2019**.

This program will apply to Security Health Plan's Commercial, BadgerCare Plus, Medicare Advantage and Security Administrative Services members.

In the coming weeks, Security Health Plan and eviCore healthcare will be leading orientation sessions designed to assist you and your staff with the new **Musculoskeletal Program**. You will be able to attend the web orientation session that works best for you and your schedule.

During these 1-hour sessions we will discuss in detail the prior authorization requirements for Security Health Plan members and how to navigate the eviCore website at www.evicore.com. Time and participation permitting, the orientation session will be followed by a question-and-answer session. **We encourage you and the staff who will be responsible to obtain prior authorizations to attend one of these informative sessions to ensure your understanding of the new prior authorization process for the Musculoskeletal Program.**

Webinar Orientation Sessions

Security Health Plan Musculoskeletal Provider Orientation

| Date | Day of the Week | Time |
|----------------|-----------------|-------------|
| March 20, 2019 | Wednesday | 11:00 AM CT |
| April 11, 2019 | Thursday | 1:00 PM CT |
| April 23, 2019 | Tuesday | 2:00 PM CT |
| April 26, 2019 | Friday | 1:00 PM CT |
| April 30, 2019 | Tuesday | 2:00 PM CT |

A refresher training will be offered **after** the go-live date of **May 1, 2019**. Please use this date only as a refresher course and do not rely on it as your initial training.

Security Health Plan Musculoskeletal Provider Orientation (Refresher only)

| Date | Day of the Week | Time |
|--------------|-----------------|-------------|
| May 21, 2019 | Tuesday | 12:00 PM CT |

How to Register

Please read the following instructions to register for and participate in a session:

1. Please go to <https://evicore.webex.com>
2. Select "Webex Training" below the 'Sign in' button.
3. Click the "Upcoming" tab. Choose "**Security Health Plan Musculoskeletal Provider Orientation**"
4. Click "Register" next to the session you wish to attend.
5. Enter the registration information.

After you have registered for the conference, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at <https://www.evicore.com/healthplan/shp>. Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.

If you have any questions regarding the eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at 800.646.0418 (Option 2). For any Client or Provider inquiries not associated with this training, please email ClientServices@evicore.com.