



March 1, 2019

Dear Provider:

Security Health Plan and eviCore healthcare are pleased to announce their partnership to provide authorization services for patients enrolled in Security Health Plan's Commercial, BadgerCare Plus, Medicare Advantage and Security Administrative Services plans.

Security Health Plan members in the above plans will require prior authorization from eviCore healthcare for dates of service beginning **May 1, 2019**. Services performed without prior authorization may be denied for payment, and you may not seek reimbursement from members.

Authorization will be required for:

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| ✓ Musculoskeletal
(Joint Surgery, Spine Surgery,
Interventional Pain Management) | ✓ Therapies
(Occupational Therapy, Physical
Therapy, Speech Therapy) |
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Therapy and interventional pain management services performed in conjunction with an inpatient stay, 23-hour observation or emergency room visit are not subject to prior authorization requirements.

eviCore will review the request for an inpatient admission related to joint/spine surgeries for medical necessity and provide prior authorization for an initial length of stay. Any extensions to the initially approved length of stay will be managed by Security Health Plan staff via the Plan's concurrent review process. Please contact the Security Health Plan Utilization Management Department at 1-800-991-8109 for any extensions to the initially approved length of stay.

To request a prior authorization:

- Login to www.evicore.com/pages/ProviderLogin.aspx
- Call eviCore at 1-888-444-6185
- Fax an eviCore healthcare request form (available at www.evicore.com) to 1-888-693-3210

For urgent requests:

If services are required in less than 48 hours due to the severity of the clinical presentation, please call eviCore's toll-free number or you can initiate a case via the eviCore web portal for expedited prior authorization review. Be sure to tell the eviCore representative that the prior authorization request is for an urgent clinical presentation. If initiating the urgent request via the web you will have to upload clinical documentation with the case initiation.

We recommend that ordering physicians secure prior authorizations and pass the prior authorization numbers to the rendering facilities at the time of scheduling. If the service requested is different than what is authorized, the rendering facility must contact eviCore for review and prior authorization prior to claim submission.

Have questions about requesting prior authorizations? Attend our online orientation! The enclosed orientation schedule and program training resources are available at:
<https://www.evicore.com/healthplan/shp>.

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eviCore healthcare's Clinical Guidelines and request forms are available at: www.evicore.com. Please call the Client Provider Operations department at 1-800-646-0418, option 4, if you have any questions or need more information.

Sincerely,

Utilization Management
Security Health Plan Health Services

Enclosure