Get reliable high-quality health insurance

What do you expect from high-quality health insurance? You want to be confident you made the right choice for yourself and your family. You want to know you didn’t spend too much. Moreover, you want to have confidence your coverage will come through for you when you need it – not cutting corners or pinching you on what’s covered.

With Security Health Plan, you get what you expect: easy-to-understand benefit statements, accurate and on-time claims payments, friendly and knowledgeable customer service as well as the other benefits outlined in this guide. You will be glad you chose Security Health Plan.

As a member you’ll have access to our secure member website and mobile app, My Security Health Plan, where you’ll be able to review claims, pay your premiums and take your health assessment.

We’re Security Health Plan. Wisconsin is our home and your home. When we say reliable, high-quality health insurance, we mean it. Promises kept. Plain and simple.

SimplyOne provides exclusive access to even more perks! With SimplyOne, you’ll get:

- 30% off select eyewear from Marshfield Clinic Health System locations
- Lower copays for prescription drugs filled at a Marshfield Clinic Health System pharmacy
- Access to Marshfield Clinic Health System Patient Navigator Program to help with scheduling appointments, answer questions about bills and health plan coverage.

Worldwide emergency and urgent care
If you receive emergency or urgent care from an out-of-network provider, it is covered as part of your benefits plan.

Exceptional coverage in one simple package

With Security Health Plan’s SimplyOne network, you’ll get access to the one provider that simplifies the path to health care: Marshfield Clinic Health System.

When you choose Security Health Plan’s SimplyOne network, featuring Marshfield Clinic Health System, you receive access to more than 80 specialties, 9 hospitals, including the region’s only children’s hospital and more than 60 clinic locations.

Find a list of network providers at www.securityhealth.org/directory

2021 SimplyOne service area

Things to know before you get started:

How does a health savings account (HSA) work?
Some of our high-deductible plans can be matched with a health savings account that allows you to set aside pre-tax dollars you can use to pay deductibles and non-covered medical expenses. You do not pay taxes on the money you set aside in the HSA, nor when you withdraw the money for eligible expenses. If you choose one of these HSA plans, you’ll be eligible to open a health savings account according to your bank. Any money left in the account at the end of the year remains in your HSA for the next year.

Can I get financial assistance?
More than 80% of people who purchased Security Health Plan insurance through the Federally-facilitated Exchange last year received a tax subsidy. And 40% of those people received additional cost sharing reductions.

Visit www.securityhealth.org/myplans to learn more about how a subsidy can lower your monthly health insurance premium and help pay for the services you use. Call our sales professionals at 1-855-862-6859 to discuss subsidy and coverage options.
Here are more good reasons to choose Security Health Plan

Get care without leaving home
With Care My Way® a nurse practitioner can evaluate certain conditions by phone and order a prescription, if needed. With a plan from Security Health Plan your Care My Way visit is covered at 100% every time you use it. (1-800-549-3174)

Save up to $120 a year on over-the-counter health products
We offer each plan subscriber a $30 quarterly over-the-counter (OTC) credit to be used toward the purchase of over-the-counter health and wellness products through our online catalog. This service is available at the beginning of each quarter of the calendar year (January, April, July and October).

24-hour medical advice
We offer a 24-hour Nurse Line (1-800-549-3174) so you can speak with a registered nurse about your symptoms.

No-cost preventive care
Coverage for important services such as:
- many preventive laboratory services and screenings covered annually at no additional cost
- immunizations, even those for travel, covered at no cost
- childhood screenings and services
- services for pregnant women and well-woman visits

Learn more about Security Health Plan’s approach to preventive health care at www.securityhealth.org/preventive-care

Enhanced diabetic coverage
Our SimplyOne plans include:
- $25 monthly insulin cap on select insulin
- select diabetic testing supplies covered at 100%

Coverage when you travel
Emergency and urgent care are covered worldwide, regardless of your provider network.

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Security Health Plan
SimplyOne Benefit Summary - 2021

<table>
<thead>
<tr>
<th>Metal Tier</th>
<th>Gold</th>
<th>Silver</th>
<th>Silver</th>
<th>Bronze</th>
<th>Bronze</th>
<th>Catastrophic</th>
<th>Silver</th>
<th>Bronze</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligible for Health Savings Account</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Annual Maximum Out of Pocket Expense (2 family)</td>
<td>$6,500</td>
<td>$7,800</td>
<td>$8,550</td>
<td>$8,550</td>
<td>$8,550</td>
<td>$8,550</td>
<td>$7,000</td>
<td>$7,000</td>
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<tr>
<td>Deductible (2 family)</td>
<td>$3,500</td>
<td>$4,800</td>
<td>$6,950</td>
<td>$7,500</td>
<td>$8,550</td>
<td>$8,550</td>
<td>$4,500</td>
<td>$6,200</td>
</tr>
<tr>
<td>Coinsurance</td>
<td>30%</td>
<td>30%</td>
<td>30%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

| Primary Care Visits (no cost sharing)                      | 1 visit per member per year covered at 100% before deductible and coinsurance | NA | NA | 3 visits per member per year covered at 100% before deductible and coinsurance | NA | NA |

| Case My Way®                                               | Unlimited visits covered at 100% | Unlimited visits covered at 100% | Unlimited visits covered at 100% | Unlimited visits covered at 100% | Unlimited visits covered at 100% | Unlimited visits covered at 100% | Unlimited visits covered at 100% |
| Office Visit                                               | $30 per visit primary care/$75 per visit specialty care | $30 per visit primary care/$75 per visit specialty care | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance |

| Urgent Care                                                | $75 per visit                      | $75 per visit                      | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance |

| Emergency Room                                             | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance |

| Hospital Inpatient                                         | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance |

| Maternity Services                                         | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance | Subject to deductible and coinsurance |

| Preventive Benefit                                         | Paid at 100%                        | Paid at 100%                        | Paid at 100%                        | Paid at 100%                        | Paid at 100%                        | Paid at 100%                        |

| Pharmacy                                                   | Paid at 100%                        | Paid at 100%                        | Paid at 100%                        | Paid at 100%                        | Paid at 100%                        | Paid at 100%                        |

Note: For family plans, the levels for deductibles and maximum out-of-pocket costs are double those of individual plans.
Important things to know:

How will billing work?
We offer many convenient ways to pay your premium. We’ll send you a bill with the amount of your monthly premium. To make your payment, you can:
• pay online with a debit or credit card through your My Security Health Plan account
• arrange to pay monthly directly from your bank account
• write a check to Security Health Plan

What about purchasing on the Federally-facilitated Exchange?
You can find Security Health Plan SimplyOne at www.HealthCare.gov. Answer a few simple questions about your address and income and you’ll see the plans available to you. You’ll also be able to find out if you qualify for tax credits and cost-sharing reductions.

What about dental coverage for children?
This policy does not include pediatric dental service as required under the Federal Patient and Protection and Affordable Care Act. Stand-alone dental plans are available for purchase with the Federally-facilitated Exchange. Please contact Security Health Plan or the Federally-facilitated Exchange if you are interested in purchasing pediatric dental or stand-alone dental coverage.

How do I get started?
Whether you call, click or visit, you’ll be able to easily compare plans and apply for Security Health Plan coverage.

Call
our Sales Department
1-855-862-6859 or
1-715-221-9365 (TTY 711)
We can help you over the phone or arrange a meeting with a Benefit Specialist.
8 a.m. to 5 p.m. Monday through Friday

Click
to see a detailed listing of each plan’s benefits.
Get started after entering your zip code and county at www.securityhealth.org/myplans.

Email
us to request a quote at shp.ifp.request@ securityhealth.org.

Language Assistance Services

English
ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-800-472-2363 (TTY 711).

Español (Spanish)
ATENCION: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-472-2363 (TTY 711).

Hmoob (Hmong)

繁體中文 (Chinese)
注意：如果您使用繁體中文，您可以免費獲得語言協助服務。請致電 1-800-472-2363 (TTY 711).

Deutsch (German)

Russian (Russian)
ПАУНАВА: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-472-2363 (телеграм 711).

한국어 (Korean)
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-472-2363 (TTY 711) 번으로 전화해 주십시오.

Oromoiffa (Oromo/Somalia)
XIXEEFFANNA: Afsan dubbattu Oromaiffa, tajaajila gargaarsa afanii, kanfaltiidaan ala, ni argama. Bibilla 1-800-472-2363 (TTY 711).

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Deutsch (German)

Polish (Polish)
UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadbaj o numer pod 1-800-472-2363 (TTY 711).

Hindi (Hindi)
प्रयोग के लिए: हिंदी हालांकि भाषा के लिए युनायटेड स्टेट्स में नहीं उपलब्ध है, तो आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त आपके लिए मुफ्त (1-800-472-2363 (TTY 711)).

Tagalog (Filipino)
PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-472-2363 (TTY 711).

Large print - If you require materials in large print, please call 1-800-472-2363 (TTY 711).
Notice of nondiscrimination

Discrimination is against the law

Security Health Plan of Wisconsin, Inc., complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations. Security Health Plan does not exclude people or treat them differently because of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status.

Security Health Plan of Wisconsin, Inc.:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Customer Service at 1-800-472-2363 (TTY 711). If you believe that Security Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status, you can file a grievance with: Security Health Plan, Attn: Grievances, 1515 N Saint Joseph Ave, Marshfield, WI 54449-8000 Phone: 715-221-9596 (TTY 711) Fax: 715-221-9424; email: shp.appeals.grievance@securityhealth.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Security Health Plan can help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, Phone: 1-800-368-1019 or 1-800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html