Notice of Nondiscrimination
Security Health Plan of Wisconsin, Inc., complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status.

Limited English Proficiency Language Services
ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-800-472-2363 (TTY: 711).
ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-472-2363 (TTY: 711).
You have a 103° fever.

Is your condition serious enough to go to the emergency room?

Should you make a doctor’s appointment for the next day?

What steps can you take?

Start by calling our 24-hour Nurse Line.
Call 1-800-549-3174 (TTY 711)

A registered nurse will ask you about your health problem.

The nurse will advise you based on your responses. The nurse may:

- refer you to a Care My Way nurse practitioner if you describe symptoms related to a common health condition
- provide instructions for care at home
- urge you to visit your physician
- urge you to visit urgent care or the emergency department

Our 24-hour Nurse Line is available 7 days a week, including holidays.

24-hour Nurse Line
You may call Security Health Plan’s 24-hour Nurse Line at 1-800-549-3174, 7 days a week, including holidays, to connect with a registered nurse who can help answer many of your health care questions. The registered nurse will provide advice for seeking care or instructions for care at home.

Care My Way®
Symptoms of certain minor illnesses can be all too familiar, but a trip to the doctor’s office can take time and energy you don’t have. Call Care My Way instead. For many common health conditions, you can talk to one of our nurse practitioners who can verify your symptoms and, if needed, call a prescription into the pharmacy of your choice—saving you time and hassle. With Security, unlimited visits with Care My Way are covered at 100 percent*. For a complete list of conditions Care My Way can treat, and more information about the service, visit www.securityhealth.org/CareMyWay. Care My Way services are available in Wisconsin, Minnesota and Michigan.

*Security Health Plan is not responsible for any tax-related charges for HSA plans. No charge visits effective Jan. 1, 2020.

There’s an app for that!
Download the Care My Way app for a virtual visit and care on the go.