

Restraint Policy

Department Administrative Policy

Accounting, Accounts Receivable, Actuarial, Administration, Business Configuration, Business Intelligence, Claims, Compliance, Customer Service, Enrollment Services, EPMO, Finance, Government Programs, Health Services, IS, Legal, Mail Center, Marketing & Communications, Operations, Pharmacy Services, Privacy, Provider Relations/Contracting, Quality, Risk Adjustment, Sales, SAS/TPA, Subrogation, Training, Underwriting

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Products:	BadgerCare Plus

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PURPOSE:

Under Article VII of Security Health Plan’s contract with The Wisconsin Department of Health Services, Security Health Plan must have written policies guaranteeing each member’s rights, including member’s rights to be free from any form of restraint or seclusion used as a means of coercion, discipline, convenience or retaliation. As cited in [42 CFR 438.100\(b\)\(2\)\(v\)](#), Security Health Plan enrollees have the right to be free to exercise his or her rights, and that the exercise of those rights does not adversely affect the way Security Health Plan and its network providers treat enrollees.

POLICY:

Security Health Plan and any of its service providers using isolation, seclusion or physical restraint shall meet the requirements specified under Wis. Stat. § 51.61(1)(i) and [Chapter DHS 94](#).